

At a Glance

Key Challenges

- ★ Provide an efficient and convenient method of facilitating the move-in process for Loyola's 2,900 residents
- ★ Enable staff and RA's to spend more time with residents rather than focused on the administrative process of check-in/check-out
- ★ Make the move-in process as pleasant and smooth as possible for residents, especially for first year students
- ★ Improve the accuracy of eligibility checks to ensure that all financial and health obligations have been met

StarRez Solutions & Services

- ★ Core Housing & StarRez Web Portal Solutions
- ★ Online Contract Signature, Lottery, and Wait-List Management
- ★ Electronic Check-in/Check-out and Web Inventory
- ★ Integration of StarRez and Datatel

Key Results

- ★ Decreased the administrative workload of the staff and RA's by 50%
- ★ Reduced the average check-in time per resident from 10 to 15 minutes to just 2 to 3 minutes
- ★ Enabled staff and RA's to work with residents rather than being at the check-in stations all day
- ★ Accurately reflected all financial and health obligations while ensuring changes were updated and reflected real-time as they occurred
- ★ Reduced the staff required to manage the entire check-in process to half of those needed in previous years
- ★ Provided first year students and parents with the best first impression of on-campus resident life at Loyola

Loyola College in Maryland Baltimore, Maryland

Details

Loyola College in Maryland implemented the StarRez Electronic Check-in and Check-out process, an innovative technology to better facilitate the move-in and move-out process for almost 2,900 students.

This process not only ran smoothly, but is very popular with both the residents and resident assistants. The new electronic process of moving in made check-in hassle free and saved a tremendous amount of time. Loyola's previous paper-based, manual check-in process took an average of 10 to 15 minutes per student. With the StarRez Electronic check-in process, the average per student was just 2 to 3 minutes.

Located in north Baltimore, Loyola College in Maryland is a private Jesuit institution and the first college in the United States to bear the name of Saint Ignatius of Loyola. Loyola has a total enrollment of 3,200 undergraduate students, of which, approximately 90% live on campus each year.

Each of the five residential areas on campus, was equipped with a laptop, a wireless connection, a swipe card reader, and about half the number of RAs as needed in past years.

As residents came to check in, the RA swiped the student's ID card and the system checked a number of defined business rules to ensure that all financial and health obligations had been met and that the student was eligible to be issued keys for move in.

Using the StarRez Electronic Check-in process is simple. A swipe card reader can be connected to any StarRez terminal (such as a laptop with wireless network access), and residents



can simply swipe their identification card at move in/out points. StarRez can be configured to carry out eligibility checks (such as financial or judicial holds and valid room bookings) to ensure the process is approved.

The Electronic Check-in process provides a fast and convenient way to have mass move in/out of residents using less staff resources than before, and requiring far less time to complete.

"This new way of check-in reduced our workload by more than half and allowed allowed our RA's more time to work with their residents rather than being at the check-in stations all day. It not only helped with the actual process of check in but also eased the transition for our students, particularly the first year students."

Sarah Mansfield
Associate Director of Student Life
Loyola College in Maryland

About StarRez

StarRez, Inc. is the most trusted housing solution available. We have a proven track record of delivering comprehensive solutions to both large and small institutions. StarRez customer requirements range in complexity from addressing basic administrative efficiencies to implementing a complete online student self-service solution. The depth of experience of our development and support resources enable us to deliver the most powerful, reliable, and flexible solutions available.

Customer Examples

Cornell University, Ithaca, NY

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Billing & Accounts
- ★ Incidents
- ★ Conferences & Events
- ★ Online Applications for New & Returning Residents, Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with Legacy Campus System
- ★ Financial Interface with Legacy Campus Financial

University of Kentucky, Lexington, KY

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Conferences & Events
- ★ Online Applications for New & Returning Residents, Room Selection, Electronic Contracts, Lottery
- ★ Room Inventory & Key Management Integration

Integration

- ★ Financial Interface with SAP

Loyola College, Baltimore, MD

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Electronic Swipe Check-In
- ★ Billing & Accounts
- ★ Incidents
- ★ Room Inventory
- ★ Online Applications for New & Returning Residents, Real-Time Roommate & Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with DataTel
- ★ Assignment Data for Billing Interface with DataTel

Partners

StarRez integrates with: SunGard Banner, SAP, DataTel, Oracle/PeopleSoft, VingCard, Persona, Onity, Jenazbar, InfoGenesis, online credit card payment systems, security access systems, and many others.

University of Calgary, Calgary, AB

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Conferences
- ★ Incidents
- ★ Online Applications for New & Returning Residents
- ★ Room Inventory & Maintenance Management Integration

Integration

- ★ Credit Card Payments with Moneris

University of Utah, Salt Lake City, UT

StarRez Solutions

- ★ Housing Assignments
- ★ Billing & Accounts
- ★ Conferences
- ★ Online Applications for New & Returning Residents, Roommate Search & Message, Real-Time Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with PeopleSoft
- ★ Financial Interface with PeopleSoft
- ★ Meal Plan Interface with BlackBoard
- ★ Door Access Interface with BlackBoard
- ★ Credit Card Payments with Homegrown Web System
- ★ Single Sign-On

University of California, Merced, CA

StarRez Solutions

- ★ Housing Assignments
- ★ Billing & Accounts
- ★ Room Inventory
- ★ Online Applications for New & Returning Residents, Electronic Contracts Integration

Integration

- ★ Demographic & Academic Interface with Banner
- ★ Financial Interface with Banner
- ★ Credit Card Payments with CashNet
- ★ LDAP Single Sign-On

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