

Focus - Group-Based Housing Assignments and Judicial Management

At a Glance

Key Challenges

- ★ Consolidate student housing and conduct databases, reporting, and management tools into one system.
- ★ Replace a paper-based room lottery with an online solution while maintaining the original group-based allocation rules.
- ★ Create and export housing reports to other departments using a single, easy-to-use built-in tool.
- ★ Offer an online room and roommate application process that matches the look and feel of the Boston College website.

StarRez Solutions & Services

- ★ Core Housing (Includes Assignments, Reporting, Dashboard, and Billing).
- ★ StarRez Portal (Online Payment Processing Integration with Nelnet, Contract Signature, Lottery, Waitlist Management, and Undergraduate and Graduate Applications).
- ★ StarRez Judicial and Web Incidents Modules.
- ★ Integration with Campus Student Information Systems and Campus Portal.

Key Results

- ★ Simplified and centralized the housing management and conduct tracking processes into one comprehensive system.
- ★ Delivered a single repository of resident and conduct information that enables easy-to-use custom reporting to a range of campus departments.
- ★ Provided a complete online housing application and self-assignment solution for a range of undergraduate and graduate housing options specific to BC's business rules.
- ★ Empowered students to self select rooms and roommates, incorporating BC's complex group-based housing rules and lottery system.
- ★ Significantly enhanced the housing and conduct staff efficiency by providing intuitive reporting, communication, auto-allocation, and resident management tools.
- ★ Provided staff with client and web-based tools for comprehensive conduct tracking, reporting, and integration with the core housing system.

Boston College
Chestnut Hill, Massachusetts

Details

Prior to using StarRez, Boston College was in need of a centralized housing management system that could not only consolidate the current housing allocation process, but also allow other departments to gain access to resident data.

Boston College is one of the largest of the twenty-eight Jesuit institutions of higher education in the United States. The co-educational four-campus university has a student population of more than 14,500 students, 9,000 undergraduates and 4,700 graduate students; representing nearly every state and 55 foreign countries. The Office of Residential Life manages accommodations for approximately 8,000 full-time students and faculty members.

With the addition of StarRez, Boston College is now able to quickly allocate residents based on unique business rules such as group-based housing, gender-based halls, and lifestyle preferences. The StarRez online student self-service and staff auto-allocation tools have helped make the process paperless and more efficient for students, as well as the entire housing staff.

Students are empowered to select rooms and roommates within the StarRez Housing Portal. StarRez offers a range of online housing applications, easy-to-use reporting and resident communication tools. StarRez integrates seamlessly with Boston College's existing website look and feel.



By leveraging StarRez's additional Judicial and Incidents modules, the Office of the Dean for Student Development is now able to track incidents and manage the entire judicial process within StarRez. Combined with other housing data in the system, staff can locate trends and effectively communicate findings with other departments.

“StarRez has provided the resources we need to effectively manage a complex housing operation. The auto-allocation and assignment tools allow us to spend more time working with residents than worrying about specific assignment rules. Incidents can be tracked as needed and any department can create endless reports on resident data.”

Dr. Henry J. Humphreys
Director of Residential Life, Boston College

About StarRez

StarRez, Inc. is the most trusted housing solution available. We have a proven track record of delivering comprehensive solutions to both large and small institutions. StarRez customer requirements range in complexity from addressing basic administrative efficiencies to implementing a complete online student self-service solution. The depth of experience of our development and support resources enable us to deliver the most powerful, reliable, and flexible solutions available.

Customer Examples

Cornell University, Ithaca, NY

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Billing & Accounts
- ★ Incidents
- ★ Conferences & Events
- ★ Online Applications for New & Returning Residents, Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with Legacy Campus System
- ★ Financial Interface with Legacy Campus Financial

University of Kentucky, Lexington, KY

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Conferences & Events
- ★ Online Applications for New & Returning Residents, Room Selection, Electronic Contracts, Lottery
- ★ Room Inventory & Key Management Integration

Integration

- ★ Financial Interface with SAP

Loyola College, Baltimore, MD

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Electronic Swipe Check-In
- ★ Billing & Accounts
- ★ Incidents
- ★ Room Inventory
- ★ Online Applications for New & Returning Residents, Real-Time Roommate & Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with DataTel
- ★ Assignment Data for Billing Interface with DataTel

Partners

StarRez integrates with: SunGard Banner, SAP, DataTel, Oracle/PeopleSoft, VingCard, Persona, Onity, Jenazbar, InfoGenesis, online credit card payment systems, security access systems, and many others.

University of Calgary, Calgary, AB

StarRez Solutions

- ★ Housing Assignments & Auto Room Allocations
- ★ Conferences
- ★ Incidents
- ★ Online Applications for New & Returning Residents
- ★ Room Inventory & Maintenance Management Integration

Integration

- ★ Credit Card Payments with Moneris

University of Utah, Salt Lake City, UT

StarRez Solutions

- ★ Housing Assignments
- ★ Billing & Accounts
- ★ Conferences
- ★ Online Applications for New & Returning Residents, Roommate Search & Message, Real-Time Room Selection, Electronic Contracts, Lottery Integration

Integration

- ★ Demographic & Academic Interface with PeopleSoft
- ★ Financial Interface with PeopleSoft
- ★ Meal Plan Interface with BlackBoard
- ★ Door Access Interface with BlackBoard
- ★ Credit Card Payments with Homegrown Web System
- ★ Single Sign-On

University of California, Merced, CA

StarRez Solutions

- ★ Housing Assignments
- ★ Billing & Accounts
- ★ Room Inventory
- ★ Online Applications for New & Returning Residents, Electronic Contracts Integration

Integration

- ★ Demographic & Academic Interface with Banner
- ★ Financial Interface with Banner
- ★ Credit Card Payments with CashNet
- ★ LDAP Single Sign-On

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